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OFFICIAL**To:** Examiner Isaac M. Woo**From:** Steven Fischman**Fax:** 703-872-9306**Pages:** 39 pages including cover sheet**Phone:****Date:** 2/4/2004**Re:** U.S. Serial No. 09/778,378**CC:**

Group Art Unit: 2172

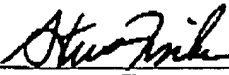
Docket No. YOR920000766US1 (14069)

Attached hereto:

1. Certificate of Transmission By Facsimile
2. Request For Continued Examination (RCE) Transmittal (in duplicate)
3. Certificate of Transmission By Facsimile
4. Amendment Transmittal (in duplicate)
5. Preliminary Amendment
6. Certificate of Transmission By Facsimile
7. Transmittal of Information Disclosure Statement (in duplicate)
8. Supplemental Information Disclosure Statement with PTO Form 1449
9. Authorization to charge deposit account

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AMENDMENT TRANSMITTAL LETTER (Large Entity)				Docket No. YOR920000766US1 (14069)	
Applicant(s): Debra Beibeshelmer, et al.					
Serial No. 09/778,378	Filing Date February 7, 2001	Examiner Isaac M. Woo		Group Art Unit 2172	
Invention: CUSTOMER SELF SERVICE SUBSYSTEM FOR CLASSIFYING USER CONTEXTS					
Confirmation No: 6851					
<u>TO THE COMMISSIONER FOR PATENTS:</u>					
Transmitted herewith is an amendment in the above-identified application.					
The fee has been calculated and is transmitted as shown below.					
CLAIMS AS AMENDED					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	27 -	20 =	7 x	\$18.00	\$126.00
INDEP. CLAIMS	3 -	3 =	0 x	\$86.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$126.00
<input type="checkbox"/> No additional fee is required for amendment. <input checked="" type="checkbox"/> Please charge Deposit Account No. 50-0510/IBM in the amount of \$126.00 <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-0510/IBM <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input checked="" type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.					
 Signature			Dated: February 4, 2004		
Steven Fischman Registration No. 34,594 Correspondence Address Customer No. 23389					
cc:					
<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: auto;"> I certify that this document and fee is being deposited on _____ with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450. _____ Signature of Person Mailing Correspondence _____ Typed or Printed Name of Person Mailing Correspondence </div>					

TRANSMITTAL OF INFORMATION DISCLOSURE STATEMENT (Under 37 CFR 1.97(b) or 1.97(c))			Docket No. YOR920000766US1(14 069)
In Re Application Of: Debra L. Blebesheimer, et al			
Serial No. 09/778,378	Filing Date February 7, 2001	Examiner Isaac M. Woo	Group Art Unit 2172
Title: CUSTOMER SELF SERVICE SUBSYSTEM FOR CLASSIFYING USER CONTEXTS			
Confirmation No: 6851			
<p>Address to: Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450</p> <p>37 CFR 1.97(b)</p> <p>1. <input checked="" type="checkbox"/> The Information Disclosure Statement submitted herewith is being filed within three months of the filing of a national application other than a continued prosecution application under 37 CFR 1.53(d); within three months of the date of entry of the national stage as set forth in 37 CFR 1.491 in an international application; before the mailing of a first Office Action on the merits, or before the mailing of a first Office Action after the filing of a request for continued examination under 37 CFR 1.114.</p> <p>37 CFR 1.97(c)</p> <p>2. <input type="checkbox"/> The Information Disclosure Statement submitted herewith is being filed after the period specified in 37 CFR 1.97(b), provided that the Information Disclosure Statement is filed before the mailing date of a Final Action under 37 CFR 1.113, a Notice of Allowance under 37 CFR 1.311, or an Action that otherwise closes prosecution in the application, and is accompanied by one of:</p> <p><input type="checkbox"/> the statement specified in 37 CFR 1.97(e);</p> <p>OR</p> <p><input type="checkbox"/> the fee set forth in 37 CFR 1.17(p).</p>			

TRANSMITTAL OF INFORMATION DISCLOSURE STATEMENT
(Under 37 CFR 1.97(b) or 1.97(c))Docket No.
YOR920000766US1(14)

In Re Application: Debra L. Biebeshelmer, et al

Serial No.
09/778,378Filing Date
February 7, 2001Examiner
Isaac M. WooGroup Art Unit
2172**CUSTOMER SELF SERVICE SUBSYSTEM FOR CLASSIFYING USER CONTEXTS**

Confirmation No: 6851

Payment of Fee

(Only complete if Applicant elects to pay the fee set forth in 37 CFR 1.17(p))

- ☐ A check in the amount of _____ is attached.
- ☒ The Director is hereby authorized to charge and credit Deposit Account No. 50-0510/IBM as described below.
- ☐ Charge the amount of _____
- ☒ Credit any overpayment.
- ☒ Charge any additional fee required.

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February 4, 2004	
(Date)	<i>Steven Fischman</i>
	Signature
Steven Fischman	
Typed or Printed Name of Person Signing Certificate	

Certificate of Mailing by First Class Mail

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Steven Fischman
Signature

Dated: February 4, 2004

Steven Fischman
Registration No. 34,594Correspondence Address
Customer No. 23389

cc: